



Compliance & Regulatory Requirements Training

a SSE case study

Engaging the Mind...Improving Performance

Business Challenge: A manufacturer of breath-analysis equipment has as its main customer-base the independent lab hired to test Department of Transportation (DOT) employees' alcohol levels. Lab technicians, who administer the breath-alcohol test (BAT), must be certified by a DOT approved course. This client wanted to make their popular course more attractive to geographically dispersed audience, and possibly sell the training to other agencies who might in turn sell it to their local customers.

Business Solution: SSE produced a feature-rich CD-ROM based training solution. The CD is self-contained, but includes features that work in conjunction with the Internet to provide a full-service solution.

Results: The Breath Analysis Training (BAT) CD contains specific instruction, presented with strong graphic treatments, and a ready-reference of materials technicians require. The BAT training includes new features like a rotating 3 version quiz, Flash buttons, a randomized Final test, and ActiveX components to encrypt student data. This training also includes usual features such as a glossary of terms, interactive objectives, and a navigation lesson.